

About OSR

The Office of State Revenue (OSR) and the Office of Financial Management (OFM) form the two branches of NSW Treasury.

OSR administers State taxation and revenue programs for and on behalf of the people of NSW. OSR helps develop policy, implements legislation, collects revenue and outstanding fines and distributes grants and subsidies.

OSR is the NSW Government's primary revenue and fine administration agency. The revenue we collect funds schools, hospitals and other public services for the people of NSW. The fines we process and enforce ensure that our society remains a just one, while the grants and subsidies we distribute provide valuable financial assistance to families and businesses across NSW.

OFM is the arm of NSW Treasury that advises the Treasurer and the NSW Government on state financial management policy and reporting, and on economic conditions and issues.

Our purpose

To ensure revenue compliance to help fund the future for the people of NSW.

Our vision

Proudly delivering public value through fair and progressive services.

Our values

Responsiveness – we anticipate and respond appropriately

Integrity – we always do the right thing

Teamwork – we work together to get the best results

Achievement – we get the job done.

Our corporate objectives

- maximise compliance
- maximise effectiveness and efficiency
- maximise stakeholder satisfaction
- maximise organisational and staff capability.

Strategic drivers

Pride – in the work we do, in the way we do our job and in working for OSR

Confidence – in our ability to work with clients and stakeholders to deliver services and results

Fair – in our procedures, decisions, attitudes and behaviour towards clients and stakeholders

Progressive – in our openness to change and willingness to improve in everything we do

Well-governed – in our control of resources, operation of our systems, processes and decision making.