



Changes to Counter Services for Clearance and Valuation Certificates

From 4 May 2009, counter services for processing certificate applications will only be available for private individuals.

All other paper certificate applications presented to OSR will be processed in date order by our Newcastle office.

Updates to certificates can be done through our Tax Call Centre or through the mail.

These changes are being implemented:

- to provide a fairer and more equitable service to all our clients
- to use our staff resources more efficiently
- due to our commitment to increase electronic service channels for clients.

More Information



For certificate enquiries call 1300 139 816



Paper applications for certificates can be sent to PO Box 511 Newcastle 2300 or DX 7860 Newcastle



Read more about Client Service Providers who provide an online service for certificates at www.osr.nsw.gov.au



Office of State Revenue
NSW TREASURY

ISO 9001-Quality Certified

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